



MUHAMMAD REYNALDI AL RASYID

Tangerang | 082246139448 | reynaldi098@gmail.com

Detail-oriented airport operations professional with hands-on aviation experience in airside coordination, safety compliance, and cabin readiness. Skilled at meeting tight turnaround schedules, collaborating across departments, and ensuring operational efficiency. Adept at following strict airline protocols and contributing to seamless passenger services.

WORK EXPERIENCE

PT. Cardig Anugrah Sarana Bersama – Tangerang, Indonesia

Aircraft Interior Cleaning Staff (July 2022 - December 2022)

- Performed routine and deep cleaning of aircraft cabins, lavatories, and galleys in accordance with airline standards.
- Ensured all seats, tray tables, overhead bins, and carpets were clean and vacuumed.
- Removed trash, and prepared cabin for next flight under tight turnaround schedules.
- Restocked passenger items such as safety card and air sickness bag.
- Ensured lavatories were cleaned and replenished with supplies for next flight.

PT. JAS Airport Services – Tangerang, Indonesia

Aircraft Interior Cleaning Staff (January 2023 - September 2024)

- Operated industrial vacuum cleaners and approved disinfectants to deep clean cabins according to airline protocols.
- Coordinated with multi-disciplinary airport teams to prepare 6–8 aircraft per shift, achieving 95% on-time readiness for boarding and departure.
- Identified and reported operational issues during pre-flight checks, liaising directly with cabin crew to ensure safety, compliance, and passenger comfort.
- Collaborated with ground operations, catering, and cabin crew to meet turnaround deadlines and support smooth passenger boarding processes.
- Trained new staff on cleaning standards, procedures, and time management during aircraft turnaround.

PT. Dahliatama Cargo – Tangerang, Indonesia

Aircraft Interior Cleaning Staff (September 2024 - February 2025)

- Completed post-cleaning inspections with 98% satisfaction rate based on cabin crew feedback and minimal rework requests.
- Proactively reported damage, missing equipment, or suspicious items found during cleaning to appropriate supervisors or security personnel.
- Adapted quickly to last-minute flight changes, irregular schedules, and varying aircraft types (narrow-body and wide-body) while prioritizing safety and operational efficiency under pressure.

EDUCATION

Universitas Terbuka (2024 - Present)

Bachelor's Degree in Management

SKILLS

- Customer service & team coordination
- Time management & adaptability
- Microsoft Office (Word, Excel, PowerPoint)
- Google Workspace (Docs, Sheets, Slides)
- Cross-cultural communication
- Conflict resolution
- Language: Bahasa Indonesia (Native), English (TOEIC Score: 815 – CEFR Level B2)